

YOU'VE SUBSCRIBED!

Here's What You Need To Know.

1 Decide When You Want To See A Play

CLASSIC subscribers can come to our plays any time during the run. **PREVIEW** subscribers can attend during the first week of performances, only – but can come later in the run for a small fee.

You'll receive a reminder email (**be sure we have your EMAIL address**) and postcard prior to each show. That's your cue to pick up the phone and reserve seats.

2 Call To Have Seats Held For You

Once you decide when you want to attend, call us at 860.527.7838. All subscribers can reserve during the **Priority Booking Period** - before seats go on sale to the general public - so call early. You'll choose your seats with us when you call and immediately receive a confirmation email. If you don't, call us back.

Need to make a change? You can for no extra charge.

Email is the BEST way to confirm your reservation.
Be sure we have your email to prevent any confusion.

3 Just Show Up

Once confirmed, show up at the theater for your selected performance and pick your tickets up at the door. (No tickets will be mailed.)

4 Performance Schedules

Check out our website for plays, dates and performance times — theaterworkshartford.org

5 Please Be On Time

Because our theater is so intimate, late seating isn't possible. Once the show has started, you will not be seated. We try very hard to start promptly. Please be on time.

6 Don't Be A "NO-SHOW"

Our rescheduling policy is very generous, however, you must let us know if you cannot attend. Please call no later than 3pm on weekdays or by NOON on weekends (on your scheduled performance day) and we'll gladly reschedule you. **"NO-SHOW" charges may apply if you don't call.**

7 CLASSIC Subscriber Benefits

If you miss a play, you get credit seats so you can bring friends (or complete strangers) to the next production — free. They cannot be used the final 2 weeks of a run or on Saturday evenings — and they don't transfer from one season to the next.

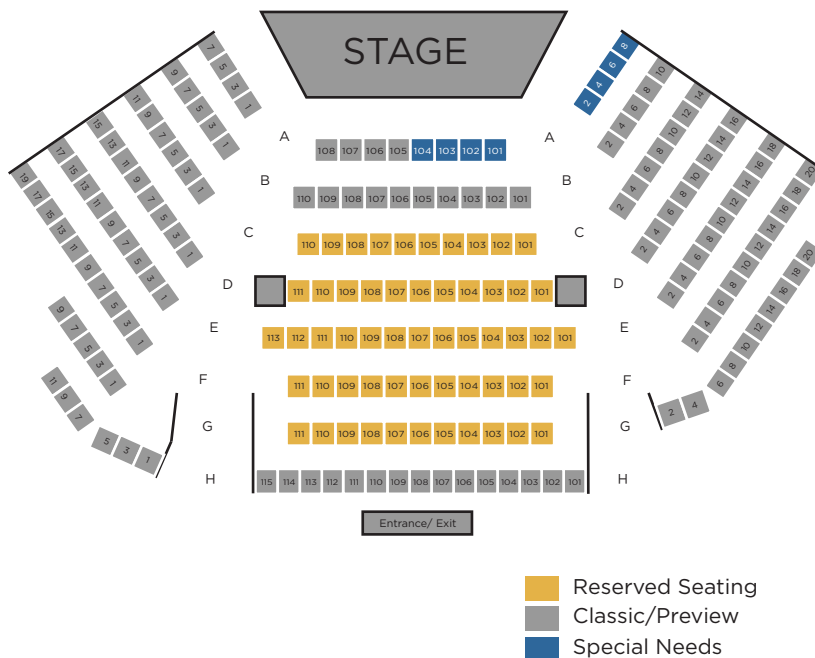
ALL subscribers get a discount on additionally purchased single tickets and Priority Booking.

8 Seating Options

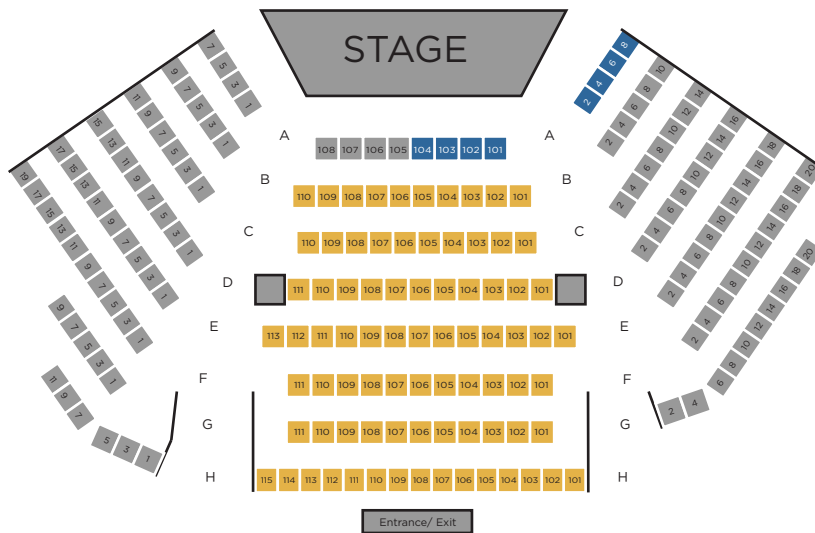
You can upgrade your **CLASSIC** or **PREVIEW** subscription to a **PLUS** subscription at any time. This gives you access to the BEST seats in the house.

HERE'S WHAT YOU NEED TO KNOW.

Tuesday, Wednesday and Thursday Evenings — 7:30 pm
Saturday and Sunday Matinees — 2:30 pm



Friday and Saturday Evenings — 8:00 pm



For the most up-to-date availability,
we recommend you speak with a live person
during Box Office Hours.
Monday — Friday
10 am — 5 pm

theaterworks

All Sales Final. No Refunds. Plays, Dates, Artists Subject To Change.
At showtime unclaimed reservations will be released for sale.